



# TG Systems UK

## Background

WHSmith central cash office at Dublin Airport. TG Systems had previously supplied the store with heavy duty coin sorting machines the TG310cs, TG510cs: and a TG 900n: multicurrency value Note counter.

## Dublin Airport Case Study



## The Challenge

The branch had reported there was an issue with a coin sorting machine not operating.

We were in constant contact with the branch, after complying with all health and safety requirements we ensured that we took all the necessary tools and parts to the callout.



## The Results

The machine was thoroughly cleaned. We were able to improve its performance and reliability, there were several queries on how the machine was operating, some on the spot training ensured the operator was receiving the most out of the equipment and saving time.



The branch reported everything was working well, we received thanks for the quality of workmanship. A few weeks later as a courtesy, we called the branch, all is working well another happy customer.

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01462 834400